

Shipsurance Setup Tutorial for ShipRite Software:

** Please test the settings once complete to make sure your system is properly setup by running a test shipment and a report. Shipment details that are not reported to Shipsurance ARE NOT COVERED**

To enable insurance through Shipsurance:

- From the ShipRite main screen go to "Setup" → "Options" tab. From there select "ENABLE 3rd Party Insurance" and move it to the right column. This will prevent the carrier from receiving the insurance information.
- From the ShipRite main screen go to "Setup" → "Global feature" tab. Select the item "SETUP 3rd Party Shipsurance Insurer" (Exhibit 1). Enter your Shipsurance account number and the email address that you sent to Shipsurance. This will enable ShipRite to upload to Shipsurance.

Your Policy Number: _____

Your Email Address: _____

To insure packages through Shipsurance and transmit them for coverage (IMPORTANT):

Ship packages as you normally would in ShipRite. Any packages with insurance on them will be made available for upload once they are exported to the corresponding carrier. To send the insurance information to Shipsurance, follow the instructions below:

- From the ShipRite main screen go to the End of Day (EOD). Now upload all or your packages for UPS, FedEx, DHL, USPS. Only packages that have been exported are available to be uploaded to Shipsurance.
- 2. Under carrier selection there will be a new entry for "Shipsurance".
- 3. Select the "Shipsurance". The table will populate with packages that have a third party insurance value attached to them.
- 4. Press the upload button. This will upload the package information to Shipsurance directly.

If you want to print and fax a report:

- 1. Go to "Ship One" (Master Shipping) screen.
- 2. Click on the pink button Report.
- 3. On the report screen select the date range from and to.
- 4. Click on the "insurance" button that will generate the report.
- 5. You can print directly or choose the option to Preview.

a. On the preview screen you can export the report into .pdf or excel document.

Shipsurance Policy Inspection Provision

In order to mark specific shipments as inspected by your store personnel, please use the "Memo" button in ShipRite. If you inspect and/or repackage a customer packed item, click the memo button. Next, type in a message; i.e. inspected by John Smith, Packaged by C.J., etc. Lastly, press "ENTER" on your keyboard. "ENTER" must be pressed for it to save.



Exhibit 1

🖻 Program Setup - Shiprite Global Connect 📃 📰 🔀			
	Shiprite Global Connect		
Program Registration Options Applies To All Station MESSAGE - POS Disclaimer NEXT - Account Number	Global Features S DSI Insurance Setup	Local Features	Carrier Setup
NEXT - CloselD NEXT - CloselD NEXT - Invoice Number NEXT - SKU/PLU Number PACKAGING - Types PRINT - Account Receipt Total PRINT - Credit Card Receipt Total SETUP - Default Area Code SETUP - Default Area Code SETUP - Default Ship From SETUP - Default Tax County SETUP - Default Tax County SETUP - Default Tax County SETUP - SalesTax Start SETUP - SalesTax Start SETUP - SalesTax Start SETUP - SalesTax Start SETUP - Ship To/Ship By Case SETUP - Tax Rounding Style SETUP - Third Party Other Insurer SETUP - Third Party Other Insurer SETUP - User FingerPrint Login UTILITY - Process Switch	Policy ID 2 Email Address: c Signature Threshold Member of DSI Prer Do N Okay May show "Shipsurance Insure	53568 ommander@shiprite.net 1000 niere Program Not Check Cancel r" Inter all of the	e store specific DSI



To setup rates and markups:

From the ShipRite main screen go to "Actions" \rightarrow "Table Management" \rightarrow "Master Shipping Table".

Select a carrier on the "Carrier Selection" dropdown

Select the "Accessorial Revenue" Tab → Select "Third Party Insurance" under the 'FEATURES" section.

Enter your Shipsurance rate per \$100 of coverage in the "Cost" section.





Frequently Asked Questions:

1. How do I know that my package was uploaded successfully to Shipsurance?

When a package is uploaded to Shipsurance it will return a shipment ID number. This number is placed in the Shipsurance manifest that is printed after each upload. It will also appear in the Shipment History under the new field Shipsurance – Insurance. Please click on the field to get the full ID number.

2. Do I still have to send a report to Shipsurance?

Not for packages that are uploaded through ShipRite. This includes International packages. Packages that were not entered into ShipRite will not be included and will have to be included in a report and sent to SHIPSURANCE normally.

3. Can I shut off SHIPSURANCE insurance on the fly?

Yes. Simply turn off third party insurance in the Options tab of the Setup Screen. This will allow you to upload any SHIPSURANCE packages in the system but will not add new packages to SHIPSURANCE.

4. I accidentally listed a package for SHIPSURANCE but I made a mistake. Is there any way to remove the package from the upload?

Yes. Go to Shipment History and set the field Shipsurance – Status to N/A. This will prevent the package from uploading with the other SHIPSURANCE packages.

5. I have shipped a number of packages but only a few appear in the SHIPSURANCE upload screen. Where are the rest?

The only packages that will appear in the SHIPSURANCE upload screen are those that have a status of Exported or international packages. UPS and DHL packages must be uploaded in order of them to appear in the SHIPSURANCE screen.

6. Can I resend Packages to SHIPSURANCE?

Select "Actions" \rightarrow "Shipment History". Find the package in question that needs to be submitted. Select the package and change the field "Shipsurance – Exported" to "Pending". This will allow the package to reappear in the upload for SHIPSURANCE. SHIPSURANCE checks for packages and will reject any duplicate packages that appear. It is not recommended that you resend an upload to SHIPSURANCE unless specifically asked to by SHIPSURANCE of ShipRite support.

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